PMG Software Solutions Automate Processes and Improve Collaboration

PMG Business Process Management

At PMG, we believe that it should not be hard to do your job efficiently. We also believe that truly great companies should focus their energy on serving customers, rather than fighting their own internal systems and processes.

PMG delivers business process management (BPM), solving your complex problems with simple answers. We provide business process automation via best of breed BPM technology, including workflow design, execution, integration and business activity monitoring.

With a strong focus on customer experience, the PMG Enterprise Service Platform is easily adaptable and seamlessly integrates with existing systems across your organization. This delivers efficiency through automation that can be applied to nearly any business need. Our customers leverage PMG for everything from data center management to employee lifecycle management to product lifecycle management. The results? Streamlined operations, better collaboration and reduced costs.

PMG delivers business process solutions in the following areas:

- Case Management – tracking inquiries and non-routine process activities, as well as managing SLAs

- Knowledge Management – enabling employees to locate answers from existing knowledge articles, prior cases and databases

- Correspondence Management – sending and tracking personalized documentation, including the use of templates

- Document Management – storing, tracking, and managing documents

- Modeling and Simulation – facilitating development of processes based on business, organization and compliance rules (manual, semi-automated, automated)

- Prototyping – quickly building out solutions to validate design principles and logic, and ensuring the foundation is sound and ready for production

- Governance and Control – providing reporting consoles and dashboards on metrics, SLAs and KPIs

FIRST RATE USER EXPERIENCE BACKED BY BEST-IN-CLASS TECHNOLOGY

PMG's powerful technology delivers that great experience on a platform that is "built-to-change." Business analysts implement complex and dynamic processes with the ease of drag and drop workflow actions and configurable properties – with no coding required. Prepackaged connector kits and generic connector actions easily integrate with existing enterprise systems, driving fast deployments. All of which results in business process orchestration that's easily created, as well as easily updated to accommodate changes in your day-to-day business processes.

Every organization has different technology needs and requirements. PMG offers flexible deployment options for On-Premise or as a dedicated SaaS solution. Additionally, our Ignition implementation process ensures quick deployment and a solid foundation for expansion.

PMG boasts more than 150 successful deployments representing a wide array of industries worldwide. Leaders such as CVS, Kraft Foods, Mondelēz International, Comcast, Textron, Analog Devices, Inc., – and many more businesses – rely on PMG to do more business.

BPM shouldn't be complicated. Let PMG help solve your complex problems with simple answers. For more information, contact us at sales@pmg.net, call us at 770.457.8787, or visit pmg.net.

ABOUT PMG

Many of the Global 2000 rely on PMG to deploy software solutions that streamline operations, reduce costs and improve efficiency. Our solutions give business and IT professionals a smarter way to automate business processes and improve collaboration. Ranging from IT financial management to identity management, employee onboarding and cloud provisioning, PMG's technology is quickly deployed and easily supports constantly evolving business needs. For more information, please visit pmg.net.