PMG Enterprise Service Catalog

The Enterprise Service Catalog with Business Process Automation for the Bold Enterprise

At PMG, we believe that it should not be hard to do your job efficiently. We also believe that truly great companies should focus their energy on serving customers, rather than fighting their own internal systems and processes. Bold businesses are finding better ways to leverage existing solutions to generate more efficiency, eliminate employee frustration and reduce costs.

PMG delivers a service catalog solution that provides a 'single pane of glass' for all types of customer requests across the enterprise. This includes any service provider, such as HR, Legal, Finance, Facilities, Marketing and Shared Services. With PMG, employees and customers have a single portal and user interface for getting everything they need.

PMG's powerful technology delivers that great experience on a platform that is "built-to-change." leveraging our configurable, low-code platform, business users build and publish services without the need for developer or IT assistance. It offers configurable views, categories and branding tailored to the target audience(s). With rapid prototyping that drives true end-to-end business process automation, PMG provides value in a matter of weeks. The results? Streamlined operations, reduced costs and improved efficiency.

PMG Enterprise Service Catalog Features & Benefits

'Single Pane of Glass'
- A single portal to access all service offerings for employees and customers (e.g., onboarding, password resets, employee benefit changes, training requests).

Intuitive Self-Service
- Customers and employees easily submit orders or requests, track statuses, and assess costs without ever calling the Help Desk.
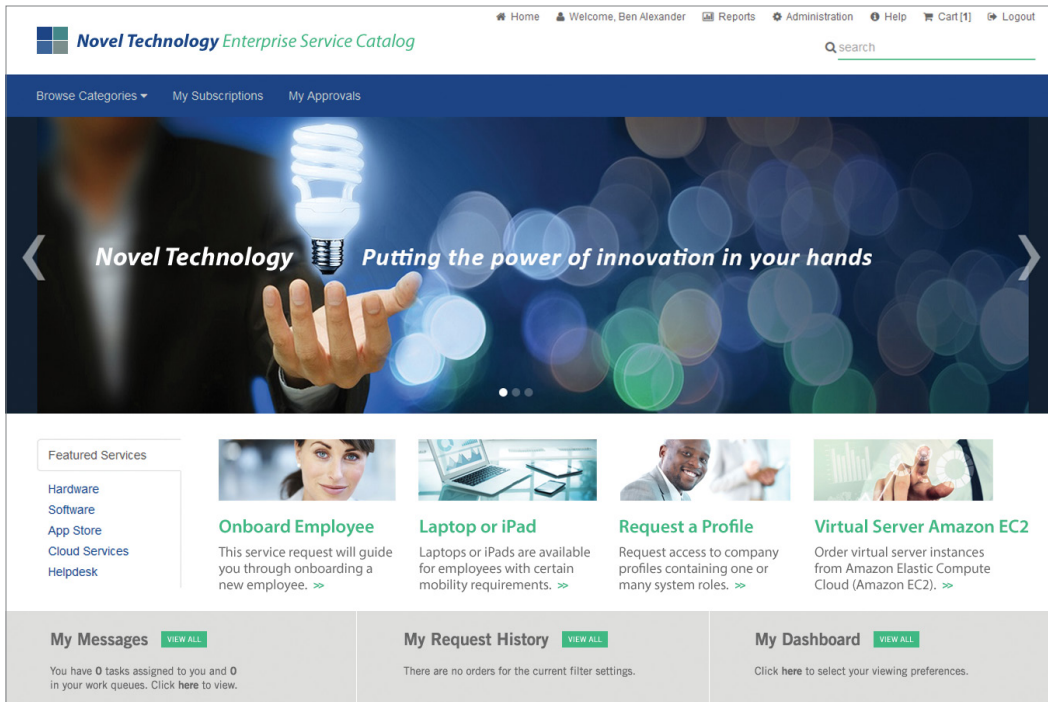
Flexible Customer Experience
- Customers and employees only see services that are available to them, in business terms that they understand.

Low-Code Configuration
- Configurable design puts control in the hands of the citizen developer.

ABOUT PMG

The Global 2000 rely on PMG to deploy software solutions that streamline operations, reduce costs and improve efficiency. Our solutions give business and IT professionals a smarter way to automate business processes and improve collaboration. Ranging from IT financial management to identity management, employee onboarding and cloud provisioning, PMG's technology is quickly deployed and easily supports constantly evolving business needs. For more information, visit **pmg.net**.

Enterprise Integration

- Integration options easily tie in your existing systems to provide flexibility as your systems of record change or evolve.

Automation

- Auto-provision requests for items such as cloud services, software installations, and system access – so you can process the request from start to finish without the need for human intervention.

Every organization has different technology needs and requirements. PMG offers flexible deployment options for On-Premise or as a dedicated SaaS solution. Additionally, our Ignition implementation process ensures quick deployment and a solid foundation for expansion.

With a proven track record of success, PMG boasts successful deployments representing a wide array of industries worldwide. Leaders such as CVS, Kraft Foods, Comcast, Textron, Analog Devices, Inc., – and many more – rely on PMG. You should, too.

PMG drives innovation and efficiency as the backbone of bold business. For more information, contact us at sales@pmg.net, call us at 770.457.8787, or visit pmg.net.

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