

PMG HR Solutions

PMG delivers the combination of automation, self-service, data integration and process orchestration that best fits your Human Resources needs. From new hire onboarding and leave requests to password resets and work management, PMG offers a wide range of solutions for HR.



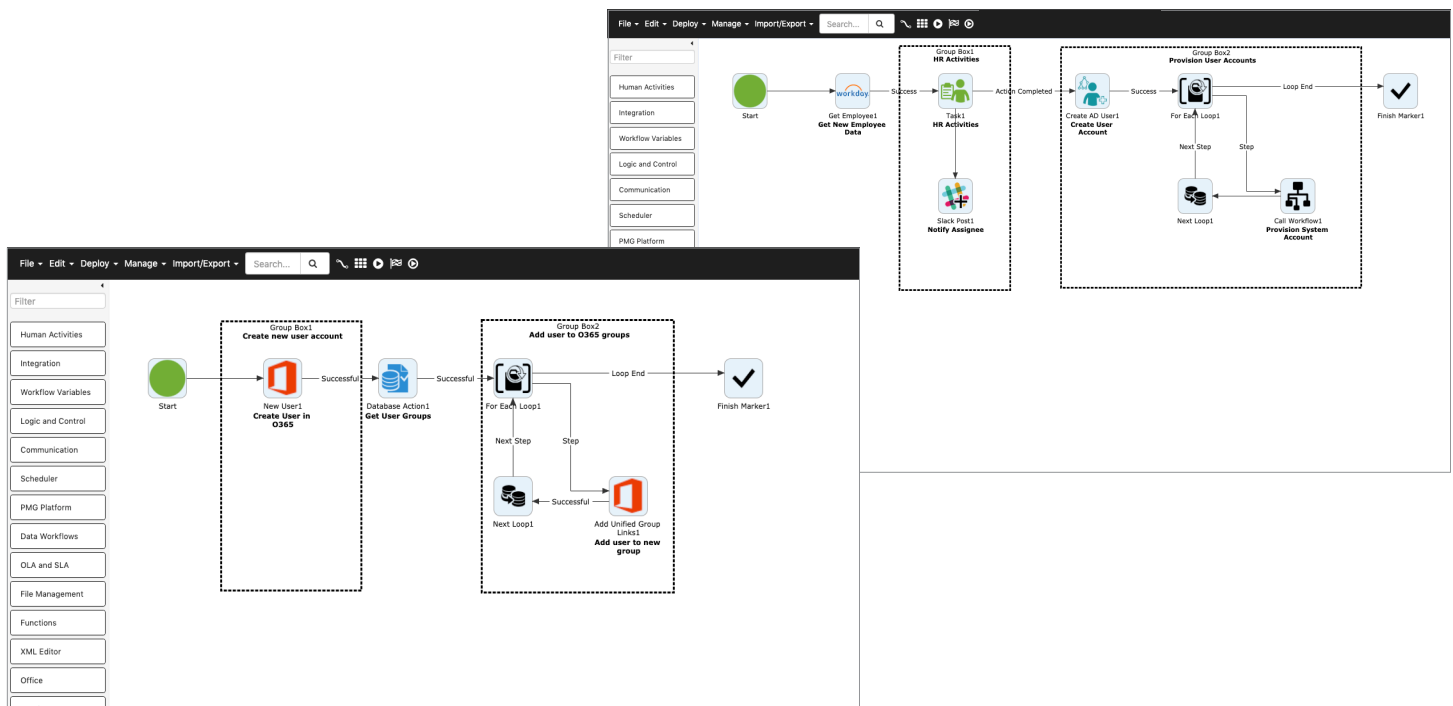
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PMG offers a suite of solution options that focus on improving the processes behind human resources service delivery to deliver a better employee experience. By streamlining manual activities and integrating disparate systems to access relevant data in real-time, security and compliance risks go down. And employee engagement goes up when overburdened HR resources are freed up to focus on more personalized and important employee interactions.

HR Process Automation

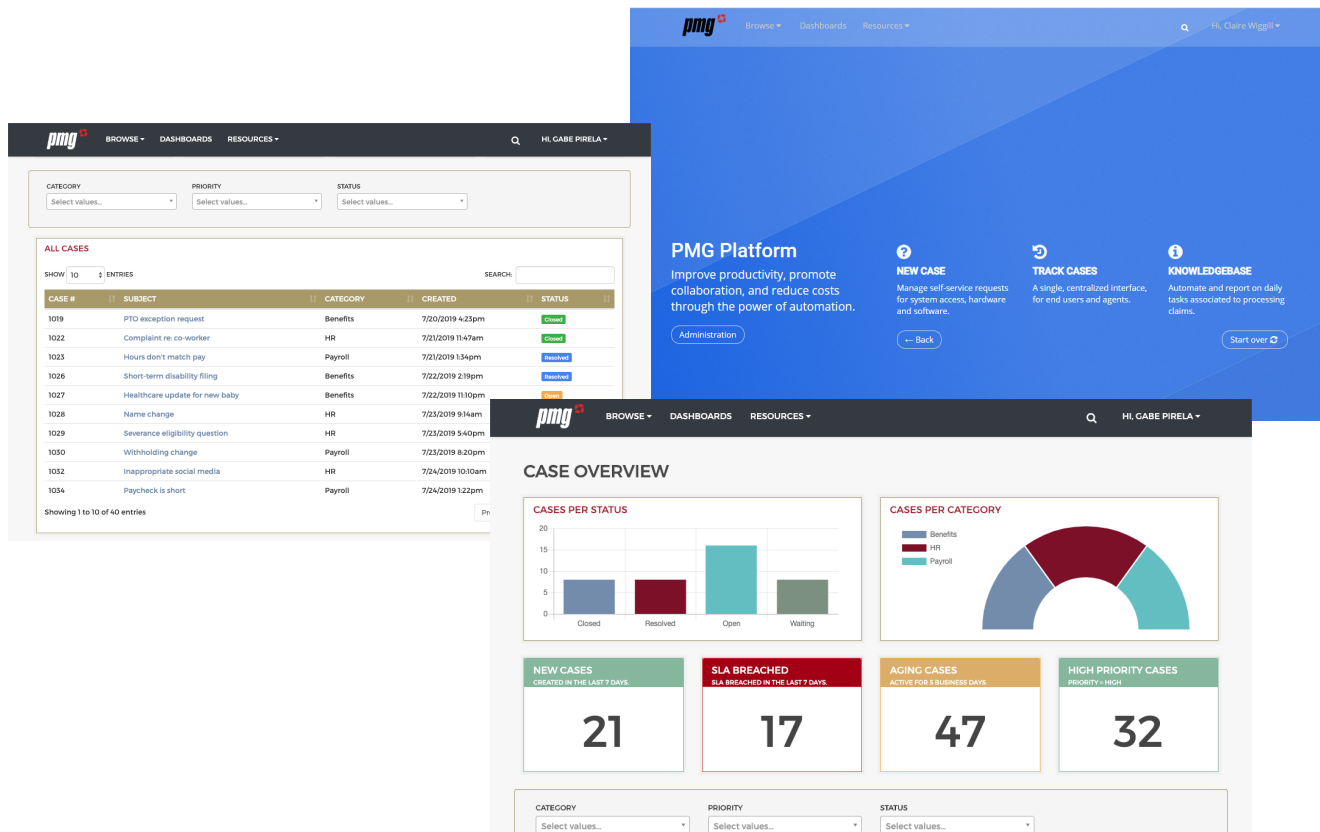
PMG's capabilities in workflow automation are unmatched. The platform seamlessly orchestrates processes through manual and automated steps. Whether you need to manage functional tasks and work activities or provide employee self-service for a broad range of requests, PMG delivers.

Complex business processes – from onboarding and contractor management to offboarding and system access management – are streamlined by integrating data located in multiple systems and applications. Accountability is ensured and overall results are improved by orchestrating cross-department handoffs through automation.



HR Case Management

PMG's HR case management solution helps businesses handle even complex interactions by facilitating transparency and collaboration through ad-hoc employee "cases." From providing a knowledge base and controlled access to relevant data, to facilitating coordination and communication across roles and departments, PMG gives HR resources the tools they need to make informed decisions and resolve employee cases quickly.



Employee Experience

Employee engagement has never been more important than it is in today's competitive talent market. With PMG, organizations are able to provide an outstanding user experience, streamlining employees' day-to-day tasks and ensuring they can spend time on higher value activities.

Dashboards and work management interfaces provide HR team members with the information they need to work efficiently. SLA measurement ensures that employee requests and cases are being resolved in a timely fashion, while analytics and reporting features give management the tools to identify process bottlenecks and areas of improvement.

Employee Onboarding

Accelerate the new hire onboarding process by streamlining activities and automating cross-departmental hand-offs. Increase visibility and eliminate redundant data entry by integrating systems and aggregating data into an intuitive, interactive dashboard.

HR Case Management

Ensure efficient handling of employee cases and comply with audit and regulatory requirements by orchestrating and tracking appropriate steps. PMG offers a suite of capabilities including employee case creation, workflow execution, agent work management, searchable knowledge base, correspondence management and SLA tracking.

Self-Service Portal

Providing a single portal for employee service requests enhances the employee experience and ensures every employee has what they need to do their jobs. Push notifications and easy access to status information from any device are critical capabilities.

Knowledge Base

Make it easy to comply with SLA deadlines by providing easy access to the information HR resources and agents need. Intelligent document functionality includes type-ahead search capabilities as well as recommendations based on latest activities and usage.

Offboarding

Automating employee and contractor offboarding processes ensures prompt deactivation of user accounts as well as the timely recovery of company assets. In today's security-conscious world, shoring up processes with standardization and automation dramatically lowers risk exposure.

Work Management

Facilitate task management with a dashboard showing status at a glance and providing the data necessary to complete each activity within its designated SLA timeframe. Allow permitted users to manage work queues, reassignments and escalations easily, or even automate them.

// Not only has PMG simplified onboarding, they've improved our visibility. //

—PARSONS CORPORATION

Parsons Corporation reduced the time required to onboard a new employee by **56%**.

// We believe PMG can provide a one-stop portal for all employees to access the information, services and resources they need. //

—1ST FRANKLIN FINANCIAL CORPORATION